



15 October 2020

## **Will your child be catching the bus to/from School in 2021?**

### **Applications are now open for 2021 Bus Passes!**

Dear Parent or Guardian,

Bus passes are available for those students who meet the distance eligibility criteria for a State Government subsidy towards travel costs going to and from school.

#### **New applications from existing bus pass holders are also required if:**

- Your child is entering Prep or Year 7 in 2021
- Your child is starting at a new school in 2021
- Your address has changed

**Bus Travel Assistance** applies to students who meet the distance eligibility criteria:

- High School student who resides 4.8km, or more, from the nearest State High School
- Primary School student who resides 3.2km, or more, from the nearest State Primary School.

*Please note that the distance criteria applies whether your child attends that school or not.*

**Bus Travel Assistance Safety-Net (SN)** applies to new applicants who do not meet the distance criteria above, but are listed on a Pension or Health Care Card and meet the following criteria:

- High School student who resides less than 4.8km from nearest State High School.
- Primary School student who resides less than 3.2km from nearest State Primary School.

Details of the Pension or Health Care card must be supplied.

#### **Did you know that you can apply online for STAS (School Transport Assistance Scheme)?**

- One form (for all providers, ferry and bus)
- Up to five children
- Any device

For more information:

Visit [www.qld.gov.au/schooltransportassistance](http://www.qld.gov.au/schooltransportassistance)

Contact [STASdigital.Helpdesk@tmr.qld.gov.au](mailto:STASdigital.Helpdesk@tmr.qld.gov.au) or 1300 119 289 for technical assistance with your online application.

For further information regarding bus services, visit [www.transdevbrisbane.com.au](http://www.transdevbrisbane.com.au)

If your student currently holds a Transdev bus pass and none of the criteria above apply, a new card will be sent to your student's school for the commencement of Term 1 2021. Alternatively, these bus passes can be collected from the Transdev office at 10 Smith St Capalaba from 21 December 2020 - 15 January 2021. Office hours are Monday -Friday 8:30am – 4:30pm.

New applications must be submitted by **11 December 2020** to ensure your child has their bus pass to commence the 2021 school year. Due to the volume of new applications received, applications received after this date could result in a delay in your child receiving their bus pass, and they may be required to pay full fare to travel.

Yours sincerely,

**Customer Experience Team**  
Transdev Queensland Bus