



UNIFORM SHOP REFUND AND RETURNS POLICY

Second Hand Uniform Shop

There will be NO exchanges or refunds on any items purchased at the Villanova College Second Hand Uniform Shop.

New Uniform Shop

Items must be returned within two months of purchase.

Exchanges and refunds will only be made upon presentation of the white itemised Villanova College Uniform Shop docket issued at the time of purchase. A credit card receipt is NOT acceptable proof of purchase.

All items must be returned in original, as new condition within the original packaging and with all labels and tags still attached. The garment must NOT have been worn, washed, marked or named in any way.

If possible, all uniform items are to be tried on by the student prior to purchase, however if it is necessary for uniform items to be tried on at home, please ensure all tags/labels remain on the garment until you are sure of correct fitting.

Due to Health Regulations, there is NO exchange or refund on hats or socks (regardless of whether the packet has been opened).

Any defects must be returned to the Villanova College Uniform Shop. It is at the discretion of the manufacturer (not Villanova College) as to whether the item will be refunded, replaced or repaired.

The Villanova College Uniform Shop reserves the right not to offer an exchange, refund or repair on items where the item fault is the result of misuse, neglect or incorrect washing instructions of the item.

The Villanova College Uniform Shop reserves the right to assess the condition and age of returned goods prior to providing a repair, refund or exchange. This may result in repair, refund or exchange being refused.

If a refund is granted, the refund will be issued using the original payment method.

